

## PERFORMANCE INDICATORS OF THE ELECTRICITY SUPPLY SYSTEMS<sup>1</sup>, 1995 AND 2000

<i>Indicator</i>	<i>1995</i>			<i>2000</i>		
	<i>TNB</i>	<i>LLS</i>	<i>SESCO</i>	<i>TNB</i>	<i>SESB</i>	<i>SESCO</i>
System Losses <sup>2</sup> (%)	12.7	19.4	19.4	14.9	15.0	15.0
Unit Sold per Employee <sup>3</sup> (GWh)	1.65	0.63	0.85	2.49	0.90	1.34
Interruption Incidences (number)	275,380	26,258	2,084	43,846	11,871	2,991
SAIDI (minutes/customer/year)	769	3,150 <sup>4</sup>	480.7	319	2,520	314.3

*Notes:*

- <sup>1</sup> Comprising utilities only.
- <sup>2</sup> Refers to generation, transmission and distribution losses and own use.
- <sup>3</sup> Refers to total electrical energy units sold divided by total number of employees.
- <sup>4</sup> Refers to 1997/1998 Financial Year.